

February 8, 2011

Mr. Craig A. Noto
Quality Fence and Welding
13115 Wetmore Rd.
San Antonio, TX 78247

Dear Mr. Noto:

As you probably already know, Felix Garza is a true asset to Quality Fence and Welding. We recently had Quality Fence and Welding install a fence on our property at 351 Wildrose Ave. Shortly after completion, we noticed some problems with the fence. When we alerted Quality, Felix Garza was the Quality Assurance representative assigned to our case. Throughout the entire process, he listened to our concerns and worked with us to rectify the situation. He was very professional and extremely patient, making sure that we were completely satisfied with the final outcome.

We considered many companies before selecting Quality Fence and because of our experience with Mr. Garza, we know we made the right choice. We feel very confident recommending your company to friends and family members when they need to install a new fence of their own. Without hesitation, we can say, "Quality Fence does quality work."

Sincerely,



Xavier and Sylvia Ybarra
351 Wildrose Ave.
San Antonio, TX 78209