

To: Roger Rowles
Subject: Regarding your staff

Bruce,

First, good name!! Col Bruce here, just wanted to thank you for the superb job Karl Brockman and his men did on the fence job on Wed 13 Oct 2010. Karl took the time, came by and to meet my sister and the guys were done before she returned to feed them! You have a great staff. From the time you enter the office to the time they complete the project what a team!

Now, the remaining part that was not done by you, well, it could be filmed as a commercial. How not to do ever do a project!! Your work is simply outstanding!

Please thank Karl and the guys for the quick and just simply the best work all of us have ever seen! Now, all the surrounding neighbors want the remaining parts and the other sides done! God Bless you all and much thanks to each of you! Karl my sister really enjoyed talking to you.

Sandy Bruce