

20 January 1999

To: Mr. Craig Noto
President
Quality Fence and Welding Co., Inc
13115 Wetmore
San Antonio, Tx 78247

From: T.G. Smith, Brigadier General (R)
Assistant Director
Webster University
Ft. Sam Houston, Tx 78234



Re: Commendable Service and Quality.

This past week I ordered a steel post that was to be used by the university to display a bronze commemorative plaque. The order was placed with your company by fax and I worked primarily with Gary.

The post was ready when promised, the work was precise and painted with a primer ready to take the final oil base paint. When I paid for the item I found the young ladies in the front office to be cordial and very customer oriented.

In summary, I would be remiss to not inform you of the splendid work and professional environment which I found at Quality Fence and Welding. It was a genuine pleasure to do business with your firm.